AUA Autumn Conference 2022 Agenda
Thursday, 17 November

10:00 to 10:05	Welcome and introduction **Vikki Goddard, AUA Chair**
10:05 to 10:50	Opening Keynote **Heidi-Fraser Krauss, Chief Executive Officer, Jisc** *Joining the Dots* Digital technology has long promised to streamline the work of universities and improve the experience of students and staff. However, despite, or maybe because, universities have more and more technology the promised benefits of a seamless digital experience seem just as far away as ever. Using data from Jisc's staff digital insights survey I will reflect on why this is and offer a few ideas on what needs to change.
10:50 to 11:05	Break and networking on Wonder
11:05 to 12:05	Working Session One **101 Keep calm and move online! A case study: Supporting NHS leaders to succeed in a pandemic** Janine Turner, Executive Head of Programme, University of Birmingham **102 Embracing a new digital era in HE** Laura Dhesi, School Manager, Worcester Business School, University of Worcester Vicki Lancey, School Manager, School of Psychology, University of Worcester **103 Improving the digital experience of university administrators post-COVID 19: The Knust experience**

	Christopher Addo, Senior Assistant Registrar, Kwame Nkrumah University of Science and Technology Felicia Amankwah, Senior Assistant Registrar, Kwame Nkrumah University of Science and Technology **104 How do staff build belonging in a virtual or hybrid world?** Helen Curtis, School Manager, University of Bristol Imogen Debbonaire, Senior Executive Administrator, University of Bristol
12:05 to 13:05 12:35 to 13:05	Lunch and networking on Wonder Join the working session speakers and colleagues to network, discuss issues raised so far and ask any burning questions you didn't get chance to raise during the first working session! Strategy session on Wonder – **Colin Ferguson, Executive Director, AUA** Join our Executive Director to find out the latest updates on the progress of the AUA strategic review. Colin will deliver a short presentation, to be followed by a Q&A.
13:05 to 14:05	Working Session Two **201 How to use data effectively to enhance the student and staff experience (Case Study)** Nav Ahmed, Principal Lecturer (Quality and Enhancement) - The Institute of Foundation Studies, Arden University **202 Disconnect from Tech** Laura Harvey, Digital Skills Trainer - Digital Literacy and Productivity, King's College London **203 Remote and Digital Working- Environment Friend or Foe?** Rachel Hill-Kelly, Assistant Company Secretary, Quality Assurance Agency (QAA) Kate Mori, Academic Engagement Manager, QAA **204 Digital Transformation of HE Governance – Learning from beyond the Sector** Lucy Dixon, Principal Consultant, SUMS Consulting Fola Ikpehai, Principal Consultant, SUMS Consulting
14:05 to 14:25	Break and networking on Wonder Join the working session speakers and colleagues to network, discuss issues raised so far and ask any burning

	questions you didn't get chance to raise during the second working session!
14:25 to 15:25	Panel debate *"Will a digitally transformed higher education help institutions to be more inclusive, or will it provide additional barriers?"* Chair: **Vikki Goddard, AUA Chair** Panellists: **Nikki Labrum, Tech and Product Director, The Brilliant Club** **Ben Watson, Head of Digital Accessibility, University College London** **Dr Omar Khan, Director, TASO**
15:25 to 15:30	Closing comments and end **Vikki Goddard, AUA Chair**